



CDA TEAM MEETING

September 17th
2025

Meeting Attendees:

Danielle Kendrick
Jumoke Johnson- Olokesusi
Amber Tucker
Amy Coleman
Andrea Smith
Betty Chiaramonte
Blair Pease
Brenda Havey
Cathy Deschaine
Cayla Cucci
Elise Bourke
Howayda Messiha
Jasmine Bumpus
Jen Davis
Kathy Lapansie
Katlin Chappelle
Kris Watters
Kristin Hazard
Kyle Buchanan
Liza Morris
Maral Kalandjian
Marissa Perrino
PJ Hensley
Samantha Reichwage
Sarah Paluch
Toufic Haddad

Wendy Strong

HOUSEKEEPING



Meeting notes will be provided after the call.



Please mute yourself unless you are speaking.



Make sure your name appears in the Zoom participant list. Change phone numbers to your first and last name.

AGENDA

Quick Updates &
Request

Main Discussion:
Current Status &
Ideas to Increase
PROs Collection



QUICK UPDATES AND REQUEST

GOLD CARD AND VBR DEADLINE

Check Facility Report Dashboard – review current scores

Review fallout cases – confirm missed measures aren't due to missing clinical form data

Submit all data by 11/15/2025



Data Entry Timeline

Item	Measurement Period	Data Entry Deadline	Due to BCBSM
2024 PAP Measures	Cases with RT end dates January 1, 2024–September 30, 2024	January 23, 2025	March 1, 2025
2024 Case Volumes	All enrolled cases January 1, 2024–December 31, 2024	January 23, 2025	March 1, 2025
2026 Gold Card Incentive Program	Cases with RT start dates January 1, 2025–September 30, 2025	November 15, 2025	December 1, 2025
2026 CCI Value Based Reimbursement (VBR)	Cases with RT start dates January 1, 2025–September 30, 2025	November 15, 2025	December 1, 2025
2025 PAP Measures	Cases with RT start dates January 1, 2025–September 30, 2025	January 23, 2026	March 1, 2026
2025 Case Volumes	All enrolled cases January 1, 2025–December 31, 2025	January 23, 2026	March 1, 2026



The data entry deadline for the Gold Card and VBR incentive programs is approaching.

The last day to enter or correct data that will influence your facility's score is November 15, 2025.

As a reminder, patients are included in these programs based on their treatment start date.

MROQC OCTOBER COLLABORATIVE-WIDE MEETING

Date: Friday, October 10, 2025

Time: 10:00 AM – 3:00 PM

Location: Bavarian Inn – Frankenmuth, MI

Please Register by September 26th



Registration Link:

<https://forms.office.com/Pages/ResponsePage.aspx?id=E9ZBH6HTrU6RjSolsQ3jMKbD0dNzxLpOoEMmO5rFAI9UNEpMMUxQTTgzSVpPRk81REw4QkFHNkVETS4u>

OPPORTUNITIES TO GET INVOLVED

M-EQUAL Committee Member

Main Areas of Focus:

- Identify and address gaps in care
- Share perspectives to guide patient-centered projects
- Support quality improvement efforts across the consortium
- Meet bi-monthly to guide future initiatives

If interested, please email Danielle

CDA Executive Committee (EC)

- Represent the CDA community
- Provide feedback on projects, resources, and processes
- Meet bi-monthly (2-year term begins in 2026)
- CDA Team will vote to select the new member

If interested, please email Danielle and Jumoke by 9/24/26.



Current M-EQUAL Work:

Improving demographic data collection

Exploring ways to collect additional social support data from patients

Creating cannabis education materials for patients

For more information about CDA Executive Committee (EC) Roles and Expectations, visit:

https://www.mroqc.org/files/ugd/d9c03a_a15bc94437d14d6b97ffcb399266d4cb.pdf

If you'd like perspective from a current EC member, reach out to **Kyle Buchan** at kbuchan2@hfhs.org

REDCAP VOLUNTEERS NEEDED

Our analyst team is looking to speak with two CDAs about their experience using REDCap, including:

- Your favorite features
- Tools or workflows that make your job easier

Preferred Participants:

- Current REDCap users
- CDAs who have used REDCap within the last 2 years.



We need two volunteers for this one-time request—please email Danielle and Jumoke if you're interested.



CDA PEER SUPPORT

The CDA Peer Support Program was created to:

- Connect CDAs across the consortium
- Foster support, education, and collaboration

The program is open to anyone interested in becoming a **mentor or mentee**.

If you have any questions or would like to join, please email Jumoke or support@mroqc.org

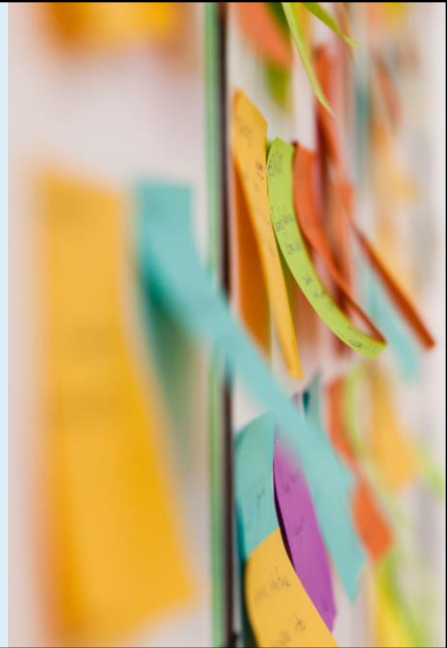


CURRENT STATUS & IDEAS TO INCREASE PROs COLLECTION

PROs COLLECTION IDEAS – MAY CWM RECAP

In May, you shared these ideas to improve PRO collection:

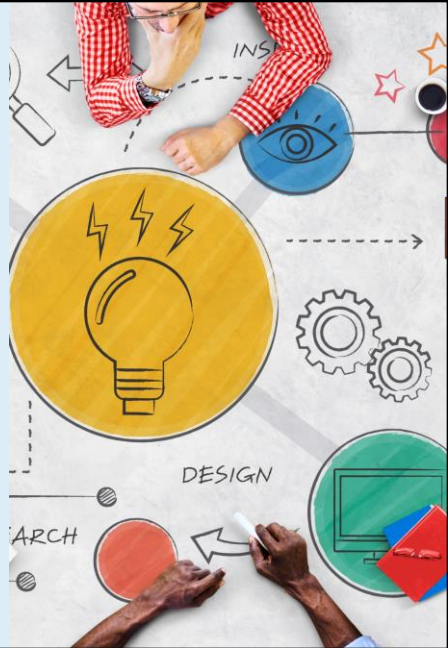
1. Distribute surveys during clinic visits
2. Reassure patients about privacy
3. Offer incentives or small rewards
4. Shorten surveys where possible
5. Provide multiple communication options
6. Increase physician involvement
7. Keep CDAs accessible & visible



PROs COLLECTION IDEAS – MAY CWM RECAP

What's Happening Now:

- Leadership reviewed your suggestions
- Some ideas are being explored for implementation
- We need additional input from you to refine next steps. Survey to follow today's meeting.



Leadership appreciated the thoughtful suggestions shared by CDAs and added the following ideas to continue exploring ways to increase PRO collection:

Engage patients directly:

- Speak with patients to gather their perspectives
- Share the value of MROQC – what we've accomplished and how their data is used

Explore patient incentives:

- A grant proposal has been submitted to BCBS to fund incentives for patients

Next Step:

We now have a few additional questions for you to help guide this work.

REASSURE PATIENTS ABOUT PRIVACY

We'd like your input:

What does “reassuring patients about privacy” look like at your site?

What language or messaging have you found effective?

Are there barriers to discussing privacy with patients?

Next Step:

We are updating our cover letters —

Would you be willing to review them to ensure the wording is clear and helpful?



The next three slides include questions we would appreciate your input on. Your responses will help us build on the ideas you shared earlier (see slide 11).

Would you be willing to review the updates made to the patient cover letters?

DISTRIBUTING SURVEYS DURING CLINIC VISITS

Some facilities with **high paper use** also have **high PRO capture rates**.

We'd like to learn more about what's working well.

Questions for you:

When do you speak to the patient?

- Is it at SIM or another point in the visit?
- How are you brought into the visit flow?

How much time does it take from the appointment?

*Do you ask patients to return the survey right away?
or can they turn it in at the end of their visit?*



This question speaks specifically to the Prostate project right now. However, future plans will involve email data collection across all projects.

CDA ACCESSIBILITY & VISIBILITY

You shared that **being accessible and visible to patients** helps improve PRO collection.

We'd like to understand this better:

What does "CDA accessibility" look like at your site?

How do you build familiarity and trust with patients?

Are there specific touchpoints where being present makes a difference?

What challenges do you face in staying visible to patients?



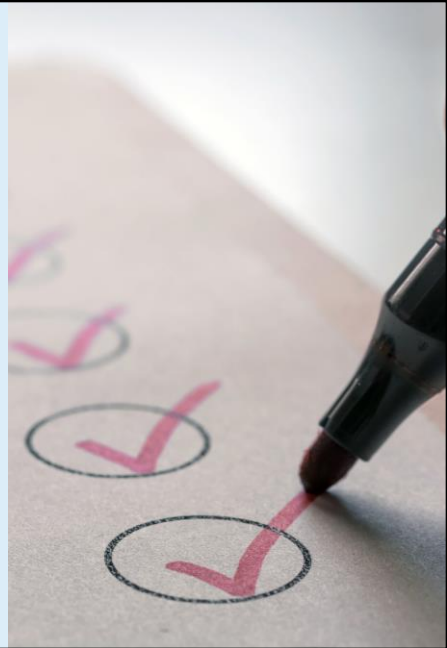
NEXT STEPS...

Thank you for sharing your ideas and insights!

To make sure we capture everyone's input:

- We will send a short follow-up survey after this meeting
- You can answer today's discussion questions in writing
- Your feedback will help guide next steps for PRO collection improvements

Please complete the survey by 10/1/2025



Survey link

https://forms.office.com/Pages/ResponsePage.aspx?id=tHdu5iRX10SHIQbfFgRQzokmL3GB01pJqVBdoz_DSfBUN0NGQ1NCTTVSMkIDOTJTRUNaQzgxSIJWS4u

THANK YOU FOR JOINING!

Our next CDA Team Meeting:
November 19th at 10:00a
Topic: 2026 Performance Measures

