

Instructions on how to clear your cached data

1. Close out of all web browsers.
2. Open a new web browser and clear your “cached data”
 - a. For instructions on how to clear your cached data, click on the browser name:
 - ❖ [Google Chrome](#)
 - ❖ [Internet Explorer](#)
 - ❖ [Firefox](#)
3. Restart your computer.
4. Repeat the login process using the links provided on our MROQC website page-Data Abstraction tab: <https://www.mroqc.org>
5. If you continue to receive an error, please email support@mroqc.org