

CDA TEAM MEETING

March 19, 2025

Meeting Attendees:

Kelly Grevemeyer

Betty Chiaramonte

Liza Morris

Kathy Lapansie

Cayla Cucci

Elise Bourke

Andrea Smith

Lisa Williams

PJ Hensley

Kristin Hazard

Amber Tucker

Ana Johnson

Sarah Paluch

Blair Pease

Kyle Buchanan

Alanna D Harris

Jen Davis

Danielle Kendrick

Christa Craddick

Toufic Haddad

Jumoke Johnson-Olokesusi

Doris Ethier

Maral Kalandjian

Katlin Chappelle Nermeen Hendi

AGENDA



CDA Connection

Peer Support Program

Quarterly Check-in Meetings



Check-in: Recent Changes

CDA Report Dashboard
Demographics Screening Tool
Misc. Form Updates





CDA PEER SUPPORT PROGRAM

Thank you to everyone who expressed interest in the CDA Peer Support Program! Emails were sent to participating CDAs this week.

If you would like to join or if your interest has changed, please email support@mroqc.org.



The CDA Peer Support Program was created to connect CDAs, fostering support, education, and collaboration. The program is now open to anyone interested in becoming a mentor or mentee. If you have any questions, please email support@mroqc.org.

QUARTERLY CHECK-IN MEETINGS

Purpose

These meetings provide a dedicated space for support, learning, and collaboration. Each quarter, we will connect one-on-one with a facility's CDA to discuss progress, challenges, and successes.

The goal is to:

- •Enhance the CDA experience
- •Promote shared learning and skill development
- •Improve data abstraction quality.



QUARTERLY CHECK-IN MEETINGS

Structure

- I-hour meetings will be scheduled between the CDA and Danielle or Jumoke.
- A meeting agenda will be shared one week prior to allow for preparation.

Feedback & Improvement

Your input matters! You will have the opportunity to add discussion items to the agenda, such as:

- Assistance with answering questions on forms
- •Addressing process issues (e.g., patients not completing forms)
- •Sharing successful processes that may benefit others



QUARTERLY CHECK-IN MEETINGS

Meeting Schedule

- •Facilities will receive an email at the start of each quarter to schedule their meeting.
- •Future meetings will take place annually in the same quarter.

Quarter 2 (April - June) Facilities:

McLaren Macomb

U of M Health Sparrow

Corewell Health South

Henry Ford Warren Hospital

Brighton Center for Specialty Care

We will meet with new facilities each quarter until all have been included. The meeting schedule will be determined based on need and availability.

Follow-up meetings may be necessary depending on the topics discussed in each initial meeting.



Take a moment to review and discuss the recent changes that have been implemented.

CDA DASHBOARD

Have you used it yet?
Any issues?
Any feedback?



The CDA Dashboard is available on the MROQC website, along with resources on how to navigate and utilize the reports https://www.mroqc.org/facility-performance-reports.

Reports are not updated nightly, so please check the refresh date at the top of the report for the most recent data.

On the old Missing Forms Report, some annual forms (L11 and B14) were mistakenly excluded. As a result, you may see more errors on the dashboard report.

Comments

- Like the report and that all of the information is located in one place
- Like that data can be exported in Excel

Questions/Issues

Q: I am seeing old data on the report, and the date filter doesn't work consistently. Should I submit a ticket for this?

A: Yes, please submit a ticket for any issues you encounter with the report. A member of the Coordinating Center will address your concern. We have removed data older than two years from the reports. However, if you notice any discrepancies, please submit a ticket to support@mroqc.org.

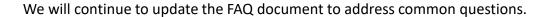
Q: Can reminder emails still be sent to alert members to review the facility dashboard data?

A: Yes, we are working on a plan to send reminders to MROQC members to review their reports.

QUESTIONS ABOUT THE NEW DEMOGRAPHIC SCREENING TOOL?

- Do you have any questions?
- Please refer to the Best Practice Guide and FAQ document for guidance.
 - 1) Which of the following best describes you? (Select all that apply)
- 2) How would you rate your ability to speak and understand English?
- 3) Do you have any of the following types of disabilities? (Select all that apply)
- 4) What sex were you assigned at birth on your original birth certificate?
- 5) Which most closely describes your gender? (Select all that apply)
- 6) Do you think of yourself as? Sexual orientation





The Best Practice Resources Guide provides valuable information on how to answer questions you may receive. You can access it here: https://www.michiganshield.org/cqiengagement/best-practices-guides#h.ujdhmhxz706s

Patients have the option to decline surveys or choose not to answer any specific question on the survey.

Questions

Q: How will these questions appear in the database? Will they be in a separate form, or will they be part of a survey like the L1?

A: This survey will appear as a separate survey under the patient form section in the database. Only prostate email surveys include these questions combined with the P1 and P2 forms

OTHER FORM CHANGES

All Projects

Removed race and Hispanic/Latino origin questions removed (B1, L1, M6)

Breast Patient Forms

How is the survey being completed? (In-person, portal, virtual, etc.)

Breast Provider Forms

Response option added to the B9, B10 and B14: The patient declined arm measurements.



Race questions were removed due to the implementation of the new Demographic Screening Tool.

We are now tracking how patients complete their surveys to help guide future form changes.

A new response option, "Patient declined arm measurements," has been added to the End of Treatment (EOT) and follow-up breast provider forms.

OTHER FORM CHANGES

Bone Mets CDA Forms

M1: Removed questions 4 (prior surgery) and 5 (palliative care) SE1: Alphabetized options for insurance, race, and marital status.

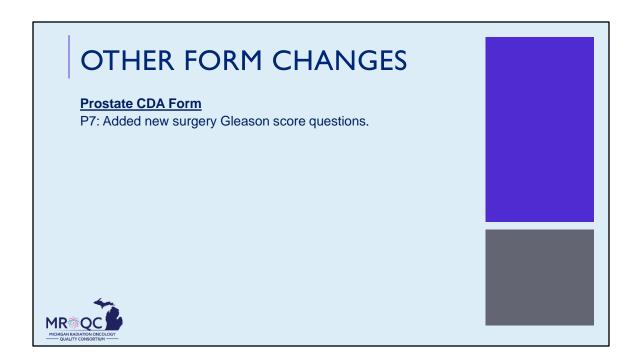
Bone Mets Patient Form M6

Removed email option due to low usage Changed order of cannabis questions

Bone Mets Provider Form M4

Changed responses to Q2 (Total number of all metastatic lesions) Removed questions 9 and 10 (clinical trial questions) Removed some toxicity-scoring items







Q: When are facilities providing cannabis education to patients?

A: Responses from various CDAs on the call:

- •First On-Treatment Visit (OTV)
- •Initial Consult
- During education at simulation
- Provided to all patients
- •Given only to patients who report cannabis use, with a copy posted on the bulletin

For those opting to provide the form to all patients, that is acceptable. However, for patients who indicate cannabis use, the intent of the performance measure is to initiate a dialogue about their use and allow the patient to ask questions.